

SCARLET PRICE MOCK 1

QUESTIONS

1. Both teams use different techniques for collecting data. The Hope team interviewed the business administration team whilst Endurance examined some ICT journal and visited a number of technology websites.

2

State two problems the data collection method employed by Endurance might have on the success of the final project.

2. Team Endurance has decided that because the system may become large-scale they need to consider data storage for backup media.

12

Within the area of cost, backup, frequency, safety, recoverability and backup media discuss what Endurance would have had to consider in coming to this decision.

3. Both team had conflicting ways of providing the required ICT. Team Hope decided to outsource the required ICT and Team Endurance decided to develop all required ICT in-house.

- 3.a. Discuss these two solutions.

10

- 3.b. The Hope team also formalised the outsourcing that would be required in a formal service level agreement. Describe what might be included in a formal service level agreement.

4

4. Discuss how the approach that team Endurance took might lead to the failure of the analysis.

6

5. With regard to the ICT management different levels of staff need to learn different skills to match job and role requirements. Team Hope has proposed a system with one ICT manager and an assistant, and Team Endurance has opted for 12 ICT staff, two of which are managers

- 5.a. State the different areas that management might require training in to effectively lead the team and explain how this training might be carried out.

4

CREDITS

SOURCED EXTERNALLY